

ULTIMATE AFRICAN ADVENTURE 13 JUNE – 12 JULY 2020

SURNAME:		MR / MRS / MISS / MS	
NAMES AS PER PASSPORT:			
NAME YOU PREFER TO BE CALLED:			
DATE OF BIRTH:		PLACE OF BIRTH:	
PASSPORT NATIONALITY:		PASSPORT NUMBER:	
DATE OF ISSUE:		DATE OF EXPIRY:	
CURRENT OCCUPATION:			
POSTAL ADDRESS:			
TELEPHONES:	W	H	M
EMAIL ADDRESS:			
NAME OF EMERGENCY CONTACT:			
RELATIONSHIP TO YOU:			
TELEPHONES:	W	H	M
RESIDENTIAL ADDRESS:			
ANY SPECIAL DIETARY REQUIREMENTS?			
DO YOU HAVE ANY ALLERGIES?			
ANY OTHER SPECIAL REQUIREMENTS?			
ANY PRE-EXISTING MEDICAL CONDITIONS:			

ANY SPECIAL EVENTS WHILST ON THIS TRIP? BIRTHDAY, ANNIVERSARY, ETC AND DATE	
AIRLINE CLASS PREFERENCE: BUSINESS CLASS* / PREMIUM ECONOMY* / ECONOMY CLASS <small>*WHERE AVAILABLE</small>	
ACCOMMODATION BEDDING PREFERENCE: SINGLE / DOUBLE / TWIN (I.E. TWO SINGLE BEDS)	
ROVOS RAIL OPTION: PULLMAN (INCLUDED IN PRICE) / DELUXE (AT SURCHARGE) / ROYAL (AT SURCHARGE)	
TRAVEL INSURANCE IS MANDATORY, WE WILL PROVIDE YOU WITH A QUOTE ON REQUEST. PLEASE DELETE THE INAPPLICABLE: I WISH TO PURCHASE COVER THROUGH YOU TRAVEL / I WILL MAKE MY OWN INSURANCE ARRANGEMENTS	
NAME OF INSURER:	
POLICY NUMBER:	
INSURERS CONTACT DETAILS IN THE EVENT OF AN EMERGENCY:	
AIRLINE LOYALTY PROGRAMME NAME	MEMBERSHIP NUMBER

PAYMENT SCHEDULE

DATE	AMOUNT DUE
AT BOOKING	\$2000.00 PER PERSON
12 DECEMBER 2019	A FURTHER \$5000.00 PER PERSON
12 FEBRUARY 2020	BALANCE OF TOUR COST
BANK ACCOUNT : YOU TRAVEL ELTHAM, TSB BANK, ELTHAM BRANCH : 15 – 3951 – 0397 - 262 - 00	

TOUR COST PER PERSON TWIN SHARE	\$23 485.00
TOUR COST PER PERSON SINGLE	\$31 465.00
IF REGIONAL FLIGHTS ARE NOT REQUIRED DEDUCT	\$ 150.00
IF HOTEL ACCOMMODATION IN AUCKLAND IS NOT REQUIRED DEDUCT	\$ 200.00

NOTE THAT OUR DEPARTURE FROM AND ARRIVAL BACK INTO AUCKLAND IS TOO EARLY/LATE TO CONNECT WITH REGIONAL FLIGHTS THEREFORE A NIGHT STOP IN AUCKLAND IS NECESSARY.

OPTIONAL FLIGHT UPGRADE TO PREMIUM ECONOMY CLASS PER PERSON* :	FROM	\$ 2 500.00
OPTIONAL FLIGHT UPGRADE TO BUSINESS CLASS PER PERSON*:	FROM	\$ 4 500.00
OPTIONAL ROVOS RAIL UPGRADE FROM PULLMAN TO DELUXE SUITE TWIN SHARE		\$ 1700.00
OPTIONAL ROVOS RAIL UPGRADE FROM PULLMAN TO ROYAL SUITE TWIN SHARE		\$ 3400.00

*Premium Economy Class is currently only offered on the Sydney – Johannesburg return sectors. Business Class is offered on the Auckland – Sydney – Johannesburg return sectors and between Johannesburg and Cape Town. On all other sectors carriage is in Economy Class and the Economy Class checked baggage allowance of 20kgs per person applies. Premium Economy & Business Class upgrade prices are subject to confirmation – please see terms & conditions below.

TERMS & CONDITIONS

1. **DEFINITIONS:** "We" and "Us" means YOU Travel Eltham. "You and your" means the person signing this form.
2. **MINIMUM NUMBERS:** A minimum number of participants are required to operate this tour. Where sufficient numbers cannot be achieved we reserve the right to cancel the tour or offer to continue the tour but at a revised cost. In the event of the tour being cancelled by us, any monies paid to us in respect of deposits will be refunded in full. No compensation is payable by us for any loss incurred by you as a result of a cancelled tour.
3. **DEPOSITS & CANCELLATION PENALTIES:** A deposit of \$2000.00 per person is required to secure your reservation. This deposit is fully refundable in the event of cancellation by you within seven days of the date of signing this booking form. Thereafter the following cancellation penalties apply:-

11 January 2020 or prior	Loss of deposit
Between 12 January and 11 February 2020	25% of total cost of tour booked
Between 12 February and 11 March 2020	50% of total cost of tour booked
Between 12 March and 12 June 2020	100% of total cost of tour booked
After tour has commenced	No refund

Cancellation must be received in writing by us and is not effective until this notification has been received. If the tour has commenced, 100% of the full tour price is charged. There is no refund for unused services or if portions of the tour are missed.

4. **PAYMENT:** Payment for this tour may be made by cash, cheque or direct bank deposit into the account stated above. Regrettably credit card payments incur a 3% surcharge. Payment is due according to the payment schedule on the booking form. We reserve the right to cancel bookings without notification in the event payment is not made in full on due date.
5. **TRAVEL INSURANCE:** Travel Insurance is mandatory for all persons participating in this tour. We are able to arrange this for you however if you wish to make your own arrangements, we do require sight of the policy and must be satisfied that it provides sufficient cover for cancellation, medical costs and repatriation. **As a minimum, Travel Insurance covering Loss of Deposits should be put in place at the time your booking is made. This should be upgraded to a full travel insurance policy when final payment of the tour is made.** It is your responsibility to read and understand the cover included and excluded in the travel insurance policy you purchase in particular with regard to cover for medical expenses and cancellation. If you are making your own arrangements for travel insurance you must be covered for travel to South Africa 21 days, eSwatini 2 days, Zimbabwe 7 days, Botswana 1 day, Namibia 2 days.
6. **INCLUSIONS:** The tour price includes air transportation as detailed in the itinerary and in Economy Class throughout unless a surcharge has been paid for carriage in a higher class of service. Services of a Tour Host throughout and local Guides in Africa. Accommodation on a twin share basis unless a single supplement has been paid. Ground/water transportation as specified in the itinerary. Meals as specified in the itinerary. All entrance fees to attractions listed in the itinerary, national park fees and government levies; tips, gratuities and portage of one item of baggage. South African and Zimbabwean visa costs.
7. **EXCLUSIONS:** Travel Insurance. Items of a personal nature such as laundry, drinks, telephone calls, excess baggage, spa services etc. Optional upgrades and optional excursions.
8. **PASSPORTS & VISAS:** Passports must be valid for at least six months beyond the intended date of return to New Zealand. You will require a minimum of six blank pages in your passport. New Zealand passport holders currently require visas for Zimbabwe which is obtained on arrival in that country.
9. **CHILDREN:** Over the age of 18 are welcome on this tour.
10. **SPECIAL ASSISTANCE:** We welcome guests with disabilities or special needs provided they are accompanied by a companion capable of providing all necessary assistance. Any disability or medical condition requiring special attention must be reported to us at the time of booking. We are not responsible for any loss of enjoyment, loss of touring or loss of monies should you be unable to participate in the tour or in any or all of the activities. Any costs incurred as a consequence of your need to return home as a result of non-disclosure are your sole responsibility.
11. **GENERAL HEALTH AND FITNESS:** A reasonable level of fitness and mobility is required to undertake this tour. Whilst there are no strenuous activities, in some places we walk distances often on uneven surfaces and climb stairs. Regrettably we are unable to offer individual assistance to guests who cannot attend to their own needs. It is your responsibility to advise us of any pre-existing medical conditions or health and mobility related concerns that may affect the normal conduct of a tour and the enjoyment of other passengers.

You must be guided by your health professional as to their recommendations for this trip and you should schedule an appointment with them well in advance of our departure. There are no mandatory inoculations for any of the countries we will visit (South Africa, eSwatini,

Zimbabwe, Botswana & Namibia). We will be entering malarial areas and we strongly recommend you take a malarial prophylactic for the duration of the trip.

12. **AIRFARES:** Payment for airfares or parts thereof may not be made with loyalty programme points such as Airpoints. The airfares on which you will travel do not necessarily accrue loyalty points. The tour cost includes air travel in Economy Class only. A surcharge will be payable for travel in a higher class of service, where offered. **The actual cost to upgrade from Economy to Premium Economy or Business Class is subject to confirmation at the time the tour is confirmed to operate. On flights within Southern Africa, the Economy Class baggage allowance of 20kgs will apply regardless of the class of service booked. Excess baggage charges are for your account.**
13. **ACCOMMODATION:** Accommodation in all establishments is standard regardless of the rating. However, due to the nature of some of the accommodation we utilise, it is important that you understand that room categories may vary within the group and allocation of rooms is done on a purely random basis. Single rooms are usually smaller than twin or double rooms and may only have a single bed.
14. **ITINERARY:** Whilst we do our very best to adhere to the arrangements in the itinerary on the days and times stated, please understand that due to safety, weather or operational reasons the itinerary is subject to alteration without notice as local conditions dictate. For this reason we cannot guarantee that all activities and attractions detailed on the itinerary will be undertaken.
15. **AUTHORITY ON TOUR:** You acknowledge that we appoint a Tour Host who shall be in charge of the tour and all matters relating thereto and you agree to comply with the Tour Host's lawful requirements and instructions.
16. **GUIDES & HOST:** Where specific Guides or Tour Hosts are named in our promotional material, we reserve the right to substitute such persons due to circumstances beyond our control.
17. **LIMITATION OF LIABILITY:** This tour includes the services of operators such as but not limited to hoteliers, airlines, railways, cruise, safari and other operators who are not our agents, servants or employees. Although we take care in selecting the operators of services, we cannot and do not take responsibility for the conduct of the operators, their servants and agents or for any ramifications of that conduct. Tours may include various activities which involve varying degrees of risk which you the client understand and accept. No client will be permitted to embark on or continue on a tour while their mental or physical condition is, in our, or any of our representatives opinion, such as to render them incapable of caring for themselves or whereby they become objectionable to other clients, or they become a hazard to themselves or other clients. We will not be responsible for expenses resulting in such persons being precluded from completing the tour for any reason nor for the refund of part of the cost of the tour. Should you chose to leave the tour at any time prior to its completion, no refund will be payable.

Acknowledgement:-

I _____ have read and understood the above terms and conditions and agree to be bound by same.

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Signature

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Date